

The Georgian Theatre Royal

Access Statement

Our definition of Access

The Georgian Theatre recognises the barriers to accessing a Grade 1 listed building and the museum offer we provide. However, we believe that all people have a fundamental right to engage with, use and enjoy the Theatre.

We define access as something that is made possible when physical, cultural, social, financial and intellectual barriers are removed or reduced.

Access Statement



Richmond Market Place, Photograph by John Cocks

The Georgian Theatre Royal is situated on Victoria Road near to the town centre of Richmond. It can be easily accessed on foot from the Market Place via Friars Wynd. Access in and around the Market Place and in Friars Wynd is fairly level.

The Georgian Theatre Royal is a member of the Visit England Visitor Attraction Quality Assurance Scheme.

Car Parking

The Theatre does not have its own car park. However, there is free disc parking in the centre of town for up to two hours, disability parking 100 meters from the front door of the theatre, and three nearby council car parks with disabled parking spaces.

General Access Information

The Georgian Theatre Royal has wheelchair space for theatre goers and most but not all of the guided tour is wheelchair accessible. We are able to provide infrared headsets, have an induction loop, low level counters, accessible toilets and a lift to all levels. The theatre and exhibition area tours are accessible to wheelchair users, although access to some areas, such as the dressing rooms, is restricted due to the nature of the building and its Grade 1 listing.

Theatre/ Museum entrance

The main entrance has a manual door and has steps into the premises. However, if you indicate your need at the box office entrance, the disability entrance to the left of the main entrance is available and has no gradient or step from the street.



Front of theatre



Accessible Entrance



Inside main door

Lift

An access platform lift is available from the ground floor to the Theatre bar, meeting room, and auditorium; 400kg maximum load; door entrance 90cm wide x depth of 150cm.

Seating in the Auditorium



The auditorium seats 214. A variety of seating is available, including chairs and benches. There are two wheelchair seating positions, which are in the gallery of the auditorium. We can provide a wheelchair if required but pre-booking is essential.

Facilities

We have a disabled WC on the top floor of the Theatre bar area that will accommodate wheelchairs.

Limitations

While we have made every effort to make our buildings as accessible as possible, please note that due to the historical nature of the building and its grade 1 listing there are parts of the building which may have limited access for visitors with restricted mobility.